VA | U.S. Department of Veterans Affairs

VA *is helping keep* **YOU**, *and* **ONLY YOU**, *in control of your benefit payments.*

Establish and update your direct deposit information completely online to better protect the benefits you have earned.

USE OR START A BANK ACCOUNT

To receive your benefits the most secure way, you'll need to link to a bank account:

- Use your existing account number and the routing number

- If you don't have a bank, go to *https://benefits.va.gov/ BENEFITS/banking.asp* to get a no cost/low cost account and ensure you get fast and secure access to your benefits

SET UP DIRECT DEPOSIT

If you want to set up direct deposit or make changes:

- Establish or log onto your *VA.gov account at https:// www.va.gov/change-direct -deposit*

- If creating a new account, you will be prompted to create a two-factor authentication

- Establish or update your direct deposit information

QUESTIONS

Veterans with questions about the process can call our helpline at:
1-800-827-1000 (TTY:711)
Monday to Friday,
8 a.m. to 9 p.m.

DID YOU KNOW?

Veterans using *direct deposit* to receive their **VA BENEFITS** are less likely to be victims of fraud?

SECURITY NOTE: Veterans should *never* disclose their Personally Identifiable Information to an unknown third party and should regularly update their VA.gov and other *account passwords.*

Veterans who suspect they have been a victim of fraud should call VA at *800-827-1000* as quickly as possible.